



# reCAPTCHA ENTERPRISE

COMPREHENSIVE ONLINE FRAUD PROTECTION PLATFORM

## GROWING SOPHISTICATION AND COST OF ONLINE FRAUD

Enterprise security has historically been focused primarily on threats that exploit infrastructure vulnerabilities. However, a rapidly growing risk to the ever-expanding online footprint of organizations stems from automated attacks that emulate web users rather than targeting deeper infrastructure vulnerabilities. In fact, malicious and sophisticated bot-based fraud already exacts a huge socioeconomic toll that ranges from disinformation and loss of customer trust to billions of dollars in lost revenues globally. Some of the most common bot-based threats are highlighted below.

- **Scraping:** Content pilfering for ad revenue diversion or competitive use.
- **Fraudulent Transactions:** Purchase of goods or gift cards with stolen credit.
- **Account Takeovers (ATO):** Credential stuffing to validate stolen accounts.
- **Synthetic Accounts:** Creation of new accounts for promotion value or future misuse.
- **False Posts:** Posting of malicious links or misinformation propagation.
- **Money Laundering:** Bot-generated ad click revenue on fraudulent websites.



**300%**

Increase in account takeovers in 2017



**30 BILLION**

Credential stuffing attacks in 2018



**29%**

Breaches involving stolen credentials

Regardless of the threat vector and objective, bot-mitigation technologies have primarily relied on challenge-response systems that require manual text inputs or image-based puzzles to be solved. However, off-the-shelf image processing tools and low-cost offshore labor have enabled threat actors to circumvent such detection. Additionally, high user friction inherent in image-based challenge-response bot detection limits coverage to a few key pages such as login, account creation, shopping cart, and payment. In fact, the risk of bot-based threats like scraping and false posts warrants far more comprehensive protection across websites. Also, false positives and user errors increase the risk of customer churn and transaction abandonment rates. And once initially bypassed, this binary approach clears the path for site-wide attacks by a bot.



## reCAPTCHA ENTERPRISE

reCAPTCHA Enterprise is a User Protection Service from Google Cloud that provides comprehensive protection against bot-based online fraud attacks while enabling real web user interactions to proceed seamlessly.

reCAPTCHA has been at the forefront of bot mitigation for over a decade and actively protects 3.4 million websites. Continuing that trend, the reCAPTCHA API has introduced adaptive risk scoring as the primary detection approach, thereby shifting image-based challenges to an optional escalation path role.

With frictionless user experience, fraud protection is now easily extended across websites rather than being limited to select pages. Additionally, reCAPTCHA's risk-based bot algorithms apply continuous machine learning that factors in every customer and bot interaction to overcome the binary heuristic logic of traditional challenge-based bot detection technologies. The reCAPTCHA admin console provides statistical detail to help quickly identify pages being targeted by bots and the magnitude of associated risk.

 Scraping 

 Fraudulent Transactions 

 ATOs 

 Legitimate Users  

 Synthetic Accounts 

 False Posts 

 Money Laundering 

## RISK SCORES CAN BE USED TO

- Make decisions on the need for additional verification (2FA, phone, email).
- Enrich analysis by merging scores with user profiles and transaction history data.
- Train and provide feedback to underlying machine learning models.

## NEW WITH reCAPTCHA ENTERPRISE

- Greater granularity in risk scoring.
- Increased customizability of risk algorithms to organization and page-specific risk profiles.
- Market-leading Google Cloud terms of service, availability, and support for mission-critical web applications.

## reCAPTCHA ENTERPRISE HIGHLIGHTS

### PROVEN

3.4M sites protected

### Customizable

Company-specific risk models

Risk-based escalation (2FA)

### Enterprise-ready

Easi API-based integration

Google Cloud (SLAs/SLOs)

### Customer-friendly

Zero user friction

### Comprehensive

Site-wide coverage

Mobile App ADK (Android/iOS)

### Adaptive

ML Model Tuning API

## AVAILABILITY AND PRICING

reCAPTCHA Enterprise is generally available and is priced based on API calls consumed.

For pricing and sales information, please contact [cloudsuccess@woolpert.com](mailto:cloudsuccess@woolpert.com).



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